

Important Warranty Notice

Bryant Communication

Class Action Lawsuit - Enhanced Warranty Program

1. We would like to take this opportunity to remind you of an enhanced warranty program available for certain Bryant 90% high-efficiency gas furnaces, which has been in place since 2007 as part of a national class action settlement. Our records indicate that such a furnace may have been installed at this address in the past.
2. This enhanced warranty covers the secondary heat exchanger (an internal component in these high-efficiency furnaces) upon failure within 20 years from the original furnace installation date.
 - a. Why Take Action? Failure of the secondary heat exchanger will lead to less efficient performance of the furnace over time.
 - b. If you would like to know if your furnace qualifies for this enhanced warranty program, please contact Haley Comfort Systems at 507-289-5900.
3. If you are eligible, the following options are available:
 - a. A credit to be applied towards the purchase of a brand new, replacement Bryant furnace up to \$900.00.
 - b. Replacement of the secondary heat exchanger in the original furnace with a brand new secondary heat exchanger utilizing the same design at no cost to you.

Additional Programs Available for Replacement

1. Bryant Flex Rebates + Haley Match up to \$1,800
2. Utility rebate programs up to \$2,550
3. Federal tax credits up to \$2,600
4. Enhanced Warranty Program credit up to \$900
5. Savings as high as \$7,850!
6. Plus, we have financing and payment plans with 0% financing up to 60 months.

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Taking care of your furnace

1. Proper installation by a trained technician, as well as annual service and maintenance, is critical to ensure the safe operation and efficiency of your furnace. Please be aware that all gas furnaces require regular maintenance to ensure safe operation and efficient performance over time. Maintenance should be done by a qualified HVAC technician at least once per year. If it has been more than one year since routine maintenance has been performed on your gas furnace by a qualified technician, or if you do not know when maintenance was last performed, you can call us to schedule an inspection and maintenance.
2. Haley Comfort Systems will provide an inspection for you on your secondary heat exchanger at half price to see if there are any failure component parts that would allow you to take advantage of the credit towards a new furnace. Oftentimes these failures can go unnoticed, but our technicians have a scoping camera they can use to get a deeper look to see if there are any faults. **To schedule your half price inspection, please call us at 507-289-5900** and refer to this letter for your discounted rate.
3. If you are a current Haley Comfort Club member, we can do a thorough examination of the secondary heat exchanger on your next scheduled maintenance to see if you qualify at no additional cost. We can also take a look at this for you during your scheduled air conditioner maintenance this Spring. Please mention you would like us to look at the secondary heat exchanger on your furnace to our service department upon scheduling your routine maintenance.

Thank you for your business

1. Thank you for your business with Haley Comfort Systems. We strive to provide all of our customers with the best customer service. We look forward to continuing our service relationship with you.
2. For more information on the rest of the services Haley's provides, please visit our website at www.haleycomfort.com or www.haleyighting.com.
3. Reminder, to schedule your half price inspection, please call us at 507-289-5900 and refer to this letter for your discounted rate.